

City Services

Childcare

As many parents are working full-time and schools are closed, we are helping kids with remote learning in our programs. The childcare programs are run every day from 8 AM – 5:30 PM, using free-standing classroom buildings. Each location runs between 1-2 cohorts and each cohort serves 14 children. In addition, we are also utilizing one school classroom. This program is currently only being offered to families that were already part of the childcare programs.

Normal school-age childcare programs are currently operating at the following locations:

- Coleman Center
- Glenwood Children’s Center
- Lucas Valley Center
- Mary E. Silveira Center
- Parkside Center
- Vallecito Center

Preschool Programs

We also have preschool programs running at:

- Parkside Children’s Center from 8 AM – 6 PM - two full day cohorts
- Pickleweed – We are running two cohorts in the morning and two cohorts in the evening

However, all of these programs are currently full, and we are not accepting new applicants.

Community Development

Permits

The City has shut down in-person customer service and public counters, including City Hall; however, Community Development has moved our permitting processes online:

- [Building Permit Applications](#)
- [Planning Permit Applications](#)
- [Virtual Counter](#) hour is held twice a week, plus additional meetings as needed. The 15-minute counter hours appointment will let you talk to the Permit Services Coordinators for Building and Planning Divisions, and a representative from the Department of Public Works. You can also ask questions about more complex issues that may need feedback from multiple people.

Inspections

During this time, there will also be modified inspection activities, which will be limited to essential construction and health and safety issues. To learn more, please see below:

- [Building Inspections](#)
- [Code Enforcement](#)
- [Residential Resale](#)

Boards and Committees

- [Committee and Board meetings](#): Development Coordination Committee, Design Review Board, Planning Commission, Zoning Administrator are all meeting virtually.

Library

Curbside Pickup

Curbside pickup of library materials is open at Downtown and Pickleweed libraries by appointment only. To make an appointment, please visit the [San Rafael Public Library website](#).

DOWNTOWN LIBRARY

- **Hours of Operation**
 - Monday, Tuesday, Wednesday: 10 AM – 4 PM
 - Thursday: 12 PM – 6 PM
 - Friday, Saturday: 10 AM – 4 PM
 - Sunday: Closed
- **Contact:** (415) 485-3323
- **Address:** 1100 E Street, San Rafael, CA 94901

PICKLEWEED LIBRARY

- **Hours of Operation**
 - Saturday, Sunday, Monday: Closed
 - Tuesday: 10 AM – 4 PM
 - Wednesday and Thursday: 12 PM – 6 PM
 - Friday: 10 AM – 4 PM
- **Contact:** (415) 485-3483
- **Address:** 50 Canal Street, San Rafael, CA 94901

Reference Assistance

Looking for books on a certain topic? Just fill out this [form](#) and we'll contact you to make a curbside appointment when they're ready! We'll contact you to schedule a curbside appointment after we've gathered your materials. Appointments are required for curbside service.

Online Programs

- Online programs including [Storytime](#) and Book Clubs
- Online access to e-resources including [eBooks](#) and streaming media <https://srpubliclibrary.org/research/>
- Zip Books <https://srpubliclibrary.org/booklovers/zip-books/>
- Personalized Reading Recommendations in Spanish and English

- [For Families and Teachers](#)
- [Para Familias y Maestros](#)
- [For Adults](#)
- [Para Adultos](#)

Parking Services

- Parking Services is enforcing:
 - Metered parking
 - Time limit zones (e.g. 30 min parking, 1-hour parking, etc.)
 - Time Zone Enforcement (e.g. no parking between 6 AM to 2 PM)
 - From the beginning of the Shelter-In-Place Order, Parking Services has been enforcing Safety Zones, such as red curbs for emergency vehicles
- The Parking Services Office is not open to the public yet, however, you can reach them at 415-458-5333 or contact them via [online form](#). These communication channels are monitored daily.

Public Works

Essential Operations

Essential operations such as maintenance of traffic signals, street signage, streetlights, street sweeping, repairing potholes, removing graffiti, removing illegally dumped items, and other Public Works services will continue. For any issues, please contact the Department of Public Works at 415-485-3355 or [write in](#).

Permits

The 9am-noon Tuesday, Thursday in-person counter hours are suspended, however we are still issuing encroachment permits, reviewing building and planning permits, and transportation permits remotely for essential construction work. Applications may be submitted online at <https://www.cityofsanrafael.org/epapply/>. For more information, please visit the [Public Works Permit website](#).

Recreation

Pools

[Terra Linda Pool is open at a limited capacity](#) for lap and recreational swim, reservations are required.

Classes

Here are a list of [in-person classes for youth](#) that will start in September, following all relevant [public health guidelines](#). We are also offering Youth and Adult [Virtual Recreation classes](#), and [Outdoor Adult Art classes](#)

Renting

We are [renting park space](#) to local recreation businesses to hold outdoor classes for youth and adults that following the relevant [public health guidelines](#), as well as, to faith-based and cultural ceremonies, based on relevant [public health guidelines](#).

Other Services

Finance

Business licenses – in-person customer service and public counters are suspended, however, business licenses can still be processed online and the business license general line is available for assistance.

Public Safety

Public safety is operational 24/7 as it has always been.